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2002 MAY -6 P 3:54

MUNDELL PROPOSED AMENDMENT #1AZ CORP COMMISSION
DOCUMENT CONTROLTIME/DATE PREPARED: Monday, April 29, 2002MATTER: Slamming and Cramming Rules AGENDA ITEM NO. #1DOCKET NO. RT-00000J-99-0034 OPEN MEETING DATE: May 8, 2002**Spanish language issue**

(1) R14-2-1905.C DELETE the last sentence and ADD: The notice shall be in easily readable, bold-face type and shall be written in both English and Spanish, as well as in any other language which was used at any point in the sales transaction.

(2) R14-2-1906: The notice of change shall be printed in both English and Spanish.

(3) R14-2-1908.C ADD subsection (C)(4): The notice of subscriber rights described in this section shall be written in both English and Spanish.

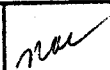
(4) R14-2-2005 ADD subsection (D): The authorization required by R14-2-2005.A and the communications required by R14-2-2005.B shall be given in all languages used at any point in the sales transaction. At the beginning of any sales transaction, the Telecommunications Company must offer to conduct the transaction in English or Spanish and must comply with the Customer's choice.

(5) R14-2-2007.D ADD subsection (D)(4): The notice of subscriber rights described in this section shall be written in both English and Spanish.

Arizona Corporation Commission

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DOCKETED BY	
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